



February 2009

TopoTarget USA, Inc.

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USA
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Dear Totect® Customer,

We would like to take this opportunity to thank you for purchasing a Totect® emergency treatment kit and your continuing commitment in offering exceptional patient care.

www.topotarget.com

Effective February 1, 2009, TopoTarget USA, Inc. has taken the initiative to guarantee that your kit purchased "at the new lower priced option" has at least 16 months of product life. Therefore if a kit purchased from a Totect® authorized distributor has less than 16 months of shelf life, TopoTarget USA will provide one free replacement kit should your kit expire before use. You will receive a reminder one month prior to your kit expiration date along with replacement kit procedures.

TopoTarget USA, Inc. offers support services to customers and potential Totect® customers. We encourage you to utilize these services to resolve any questions or concerns. These services include:

- Totect® Medical Information Hotline 866.914.2922
- Healthcare Professional Reimbursement 877.456.4017
- Request an In-Service 973.895.6902
- Totect® Information at www.Totect.com

If you have any questions, you may contact Peter Jacobsen, Director of Operations at 973.895.6906.